Quality Policy

Universal Scientific Industrial (Shanghai) Co., Ltd. and its subsidiaries (hereafter referred to as "USI") have established integrated quality management systems that comply with various international certifications such as ISO 9001, IATF 16949, ISO 13485 and ISO 26262 in factories around the world. We continue improving the quality management system and pursue high quality in global products and services to ensure customer satisfaction.

Our quality policies are:

- **Customer first, quality prioritized, and meet customer expectation.**
  Conform to or exceed customer's requirement and expectation in both product and service quality.
- **All involvement, continually improve, and pursue Zero Defect.**
  Pursue the Zero Defect Operation by all employees participation for improvement continuously.
- **Comply with standards and regulations, ensure the safety of automotive products and medical devices.**
  Ensure quality system operating effectively, complying with applicable regulatory & international standards. Secure the safety and efficacy of automotive products and medical devices.
- **Prevent hazards, ensure safety, and minimize potential risks.**
  Minimize the potential risk of safety to the employees, users and hazard to the applied environment.

Chen-Yen Wei

Chen-Yen Wei, President
Jan 2025